

Once your coverage begins:

Where will I fill my prescriptions?



Network retail pharmacies

Show your member ID card at any OptumRx network retail pharmacy. Sign in to your account, call customer service or use the app to find network pharmacies.

Questions?

Once your coverage begins:



Log in to optumrx.com.



Open the OptumRx app.



Or call customer service at **1-844-785-1603**.



OPTUMRx®

Welcome to OptumRx



OptumRx is your plan's pharmacy benefits manager.



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Who is OptumRx?



OptumRx is your plan's pharmacy benefits manager. Our pharmacy care experts are committed to providing safe, easy and cost-effective ways to help you get the medication you need.

Things to do before your coverage begins

- 1 Let your doctor and pharmacy know your pharmacy benefit is moving to OptumRx.

Things to do after your coverage begins

- 1 Set up your online account at **optumrx.com** or download the OptumRx app
- 2 Review your prescription drug list:
 - Find out if you need to take action before filling your first prescription
 - Check for lower-cost options
- 3 Fill your prescriptions:
 - Have your member ID card ready to take to the pharmacy
 - Select a network pharmacy

Helpful tips



Know your plan

Your plan may require one or more of the following before you can fill your prescription:

Prior authorization — Your plan's approval to get a medication

Step therapy — Trying one or more lower-cost medications before another

Quantity limits — Getting a certain amount of each prescription



Talk to your doctor

When you talk to your doctor about your medications, use our app to confirm coverage and costs. You can also talk about what you need to do to get your medication.



Save money on prescriptions

Your prescription drug list is a list of covered medications. The list is broken into sections called tiers (or cost level you pay).

- Choosing medications in lower tiers may save you money.
- Generic medications usually have a lower copay than brand-name medications. Ask your doctor if a generic is right for you.